



FAQ's – FREQUENTLY ASKED QUESTIONS

#	QUESTION	RESPONSE FROM MANUFACTURER
1	What is the processing capacity in tons per hour?	Minimum is 1 ton per hour.
2	Confirm whether the machines for small scale, medium scale and large scale users?	It can. Be customized as per need.
3	For commercial 1 ton per hour is too small and would need something bigger. Can you provide?	Bigger is possible but will need to confirm tentative requirement for suitable size product usage.
4	What are the products/commodities the machine can be suitable?	Various commodities, some of the main types used are Maize, Wheat, Rice, Beans, Seeds, Peanuts and various.
5	What is the specifications on the low scale 1 ton machine ?	The machine of 1 ton only need 2HP power.
6	Can you confirm if machine uses fuel / Electricity / Solar ?	It's low electricity consumption.
7	How much it costs to maintain the machine per month ?	Machines are very low on maintenance which will not majorly to service annually. The service can be scheduled with our local support center near you.
8	What will price of this machine?	Price can be confirmed based on your needs. We will need to provide you a workable solution that is most cost effective and supports your business needs.
9	Can we communicate with manufacturer directly?	Yes, but it would be appreciated that you contact our local representative for any query and support. This will be ideal procedure and assure you prompt response.



10	What is the Transit to Africa?	Transit time is around 15-20 days for Africa. Subject to be confirmed upon shipping schedule and vessel availability with no transshipments.
11	Whom is your local representative?	Global OHL & Commodity Solutions Pty Ltd. Email: info@globalohlcommodity.com Tel: +27 61 544 5848 *Please mention your reference and person that referred you.
12	What is the speed of the machine?	The standard 1 ton machine, has the capacity of cleaning efficiency around 1000kg/hr. (machine operated).
13	Is there a website to view equipment options?	https://www.indiagrains.in/insect-remover-machine https://srivrintha.com/
14	Are there videos of the machines?	https://youtu.be/yh6y9R7VjFU
15	Do you have any videos that show harmful use of chemicals on crops/grains?	https://youtu.be/IH_8N9HRsys?si=cOAgxwiuwXTGSUaE https://youtu.be/pRZFOFnV-44?si=f8WxZbu9o852t07f https://youtu.be/BUmckOEIXKQ?si=rpW0roUuTqBmqwTW https://youtu.be/zfmAv2_x4c0?si=_RVzQk2NjHZ-f5uX https://youtu.be/37TjMRo906o?si=xSwvgyWEJN07PrP-